



Audit



- A systematic evaluation to determine if programs and related activities achieve planned expectations
- Reviewing / challenging:
 - ► Written programs
 - ► Documentation of activities records
 - ► Corrective actions
 - ► Trends
- Helps determine correlation between documented procedures / activities and actual execution
- Can assist in identifying root cause and can lead to long term corrective action



Inspection



- An assessment of a "moment in time" which identifies
 - ► <u>Positive or negative</u> conditions
- ► An extensive
 - physical inspection of the facility/equipment
 - observation of practices
 - ► to collect information in order to determine compliance with plant programs and identify food safety issues
- ► Initiates immediate corrective action if needed
- Often leads to an evaluation of programs and systems



Inspections and Audits:

Different Emphasis, But Work Together





Audit *PLUS*Inspection=





Do you think regulators are both or better at audits or inspections?



FY 18,19,20 Limited Scope (HF)

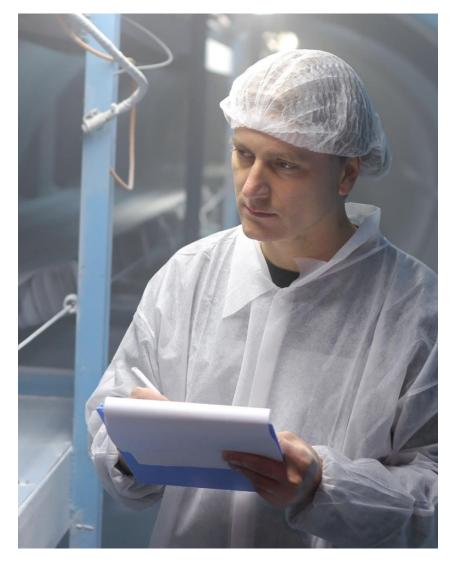
- Pest Control
- Personnel
- Manufacturing, Processing, Packing, Holding - Controls
- Sanitary Operations Plant Maintenance
- ► Equipment and Utensils design and maintenance





FY 18,19,20 Full Scope (HF)

- ► Hazard Analysis
- ► Food Safety Plan
- Preventive Controls
- Sanitation Controls Verification Procedures
- Sanitation Controls Monitoring Procedures





And now....

- ► FSVP
- ► Sanitary Operations
- Component of FSVP
- ► Pest Control
- ► Personne Practices







How to "Prepare" for a Regulatory Visit?

- 1. Be audit ready all the time
- 2. Conduct regular self inspection
- 3. Complete internal audits
- 4. Understand and perform Root Cause Analysis



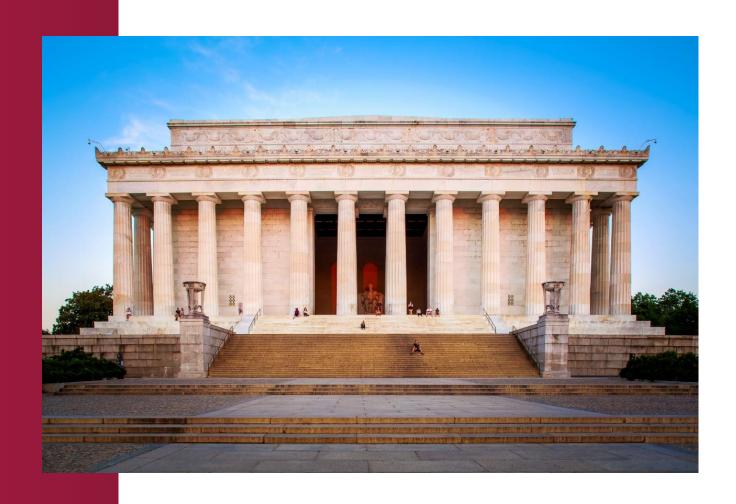
The Lincoln Memorial

Problem:

Stone exterior was deteriorating

Treating the Symptom:

Replacing the deteriorated stone and painting over it





Do you think the industry understands Root Cause Analysis?





Consolidated Standards for Inspection

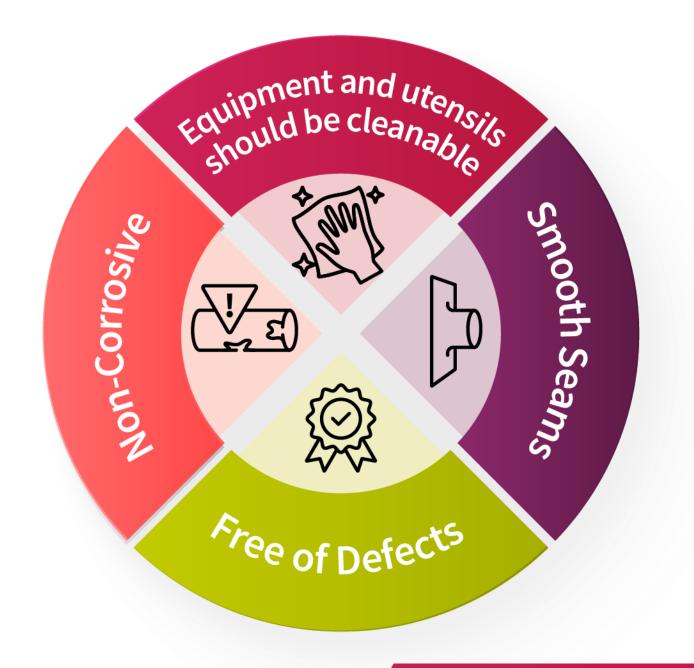
Prerequisite & Food Safety Programs

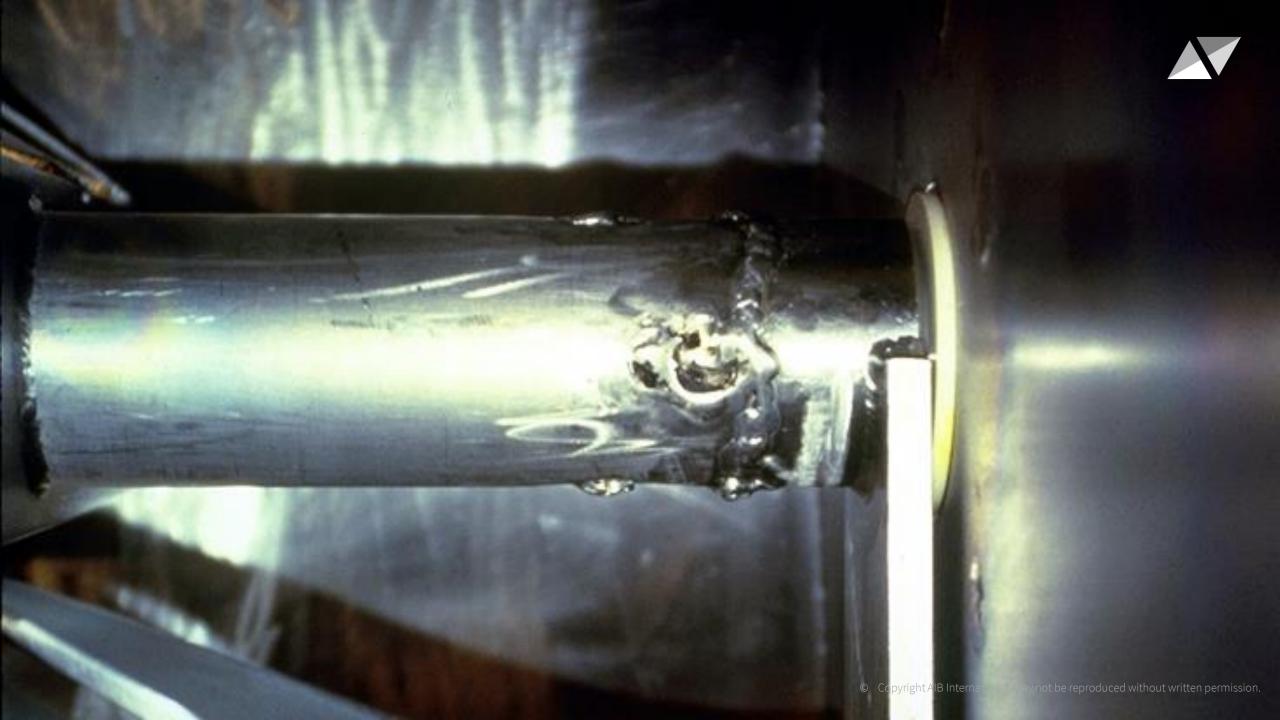


AIB Consolidated Standards for Inspection



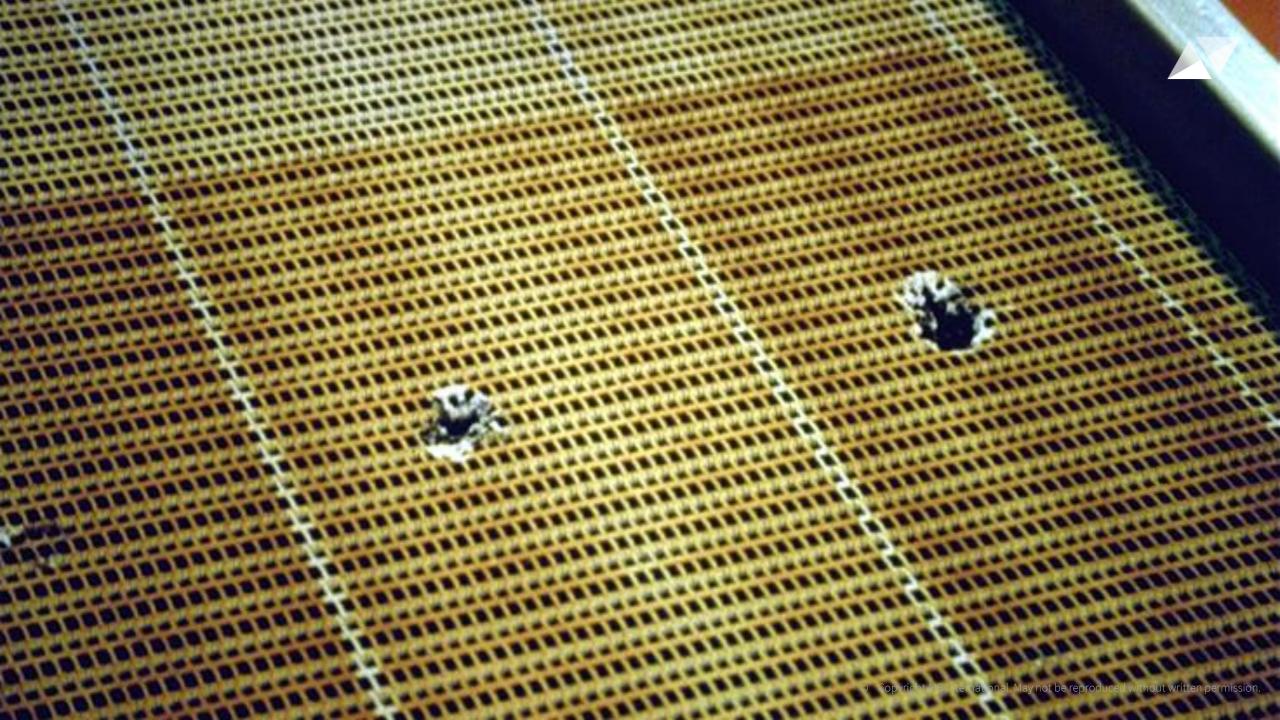
Equipment and Utensils















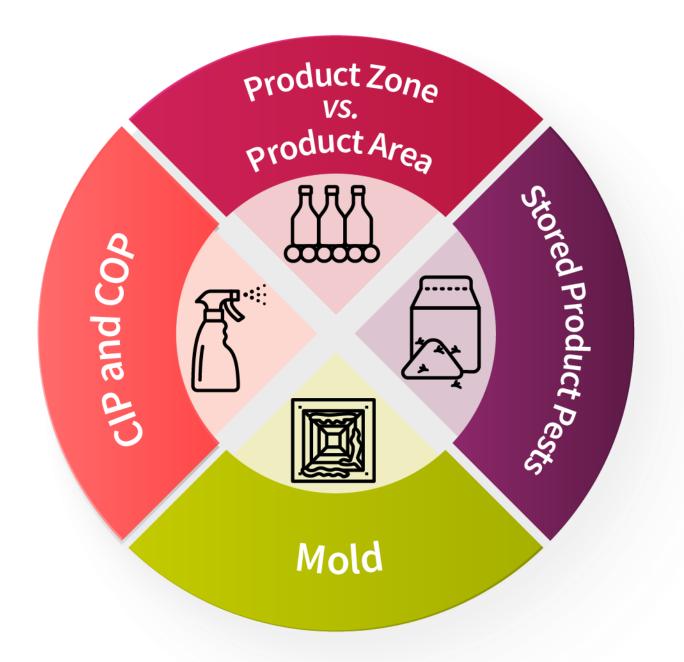








Product Zone Cleaning

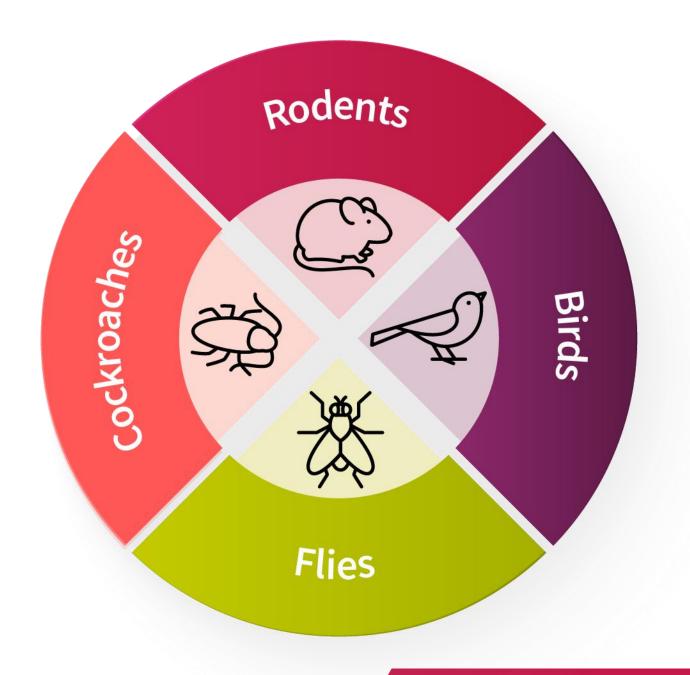








Pest Activity











Self Inspections





Make Sure...

- ► They are detailed (use lights)
- ► There is corrective action
- ► Root Cause Analysis
- ► Educate





Are you surprised with findings?







The I.C.E. Method

Identify

Control

Eliminate



The I.C.E. Method THE "I" IN I.C.E. = IDENTIFY

- ► Recognize the issue
- Communicate its importance
- Gain consensus on consequences





The I.C.E. Method THE "C" IN I.C.E. = CONTROL

- Establish appropriate and timely control within the process environment to protect:
 - ► Product
 - ► Product contact surfaces





The I.C.E. Method THE "E" IN I.C.E. = ELIMINATE

- ► Develop and implement reasonable and practical solutions
- Effectively address underlying causes/reasons



















Door Gaps

Identify: Bad door seals

Control: Replace door seals?

Eliminate: Repair door





Summary

- ► Practice I.C.E. when inspecting
- ► ASK yourself "What program issue or practice is allowing this inspection finding to occur"
- ► Be a great auditor and inspector!





THANK YOU!

Judi Lazaro

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Schedule a meeting

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