



INSPECTOR BOOTCAMP TRAINING

Hosted by the Association of Food and Drug Officials

www.afdo.org

AGENDA OUTLINE

Point of Contact: Autumn Schuck at aschuck@afdo.org

| Date: Wednesday, January 10, 2024 – Soft Skills & Universal Training Topics | |
|---|--|
| 12:30 p.m.-4:30 p.m. Eastern | Topics |
| 12:30-12:40 p.m. | Welcome |
| 12:40-1:25 p.m. | DIVERSITY Understanding to drive change in daily work Kaylan Celestin -invited |
| 1:25-1:35 p.m. | Break |
| 1:35-3:15 p.m. | Verbal Judo Strategies to empower people to effectively de-escalate conflict and potential violence Speaker: Michael Freeman |
| 3:15-3:25 p.m. | Break |
| 3:25-4:25 p.m. | Pest Control in Food Facilities Identification, mitigation, and prevention Speaker: Dr. Matt Frye Senior Extension Associate, New York State Integrated Pest Management Program at Cornell University |
| 4:25-4:30 p.m. | Closing Remarks |