

Application of Active Managerial Control for FSIOs and Operators

Problem Statement:

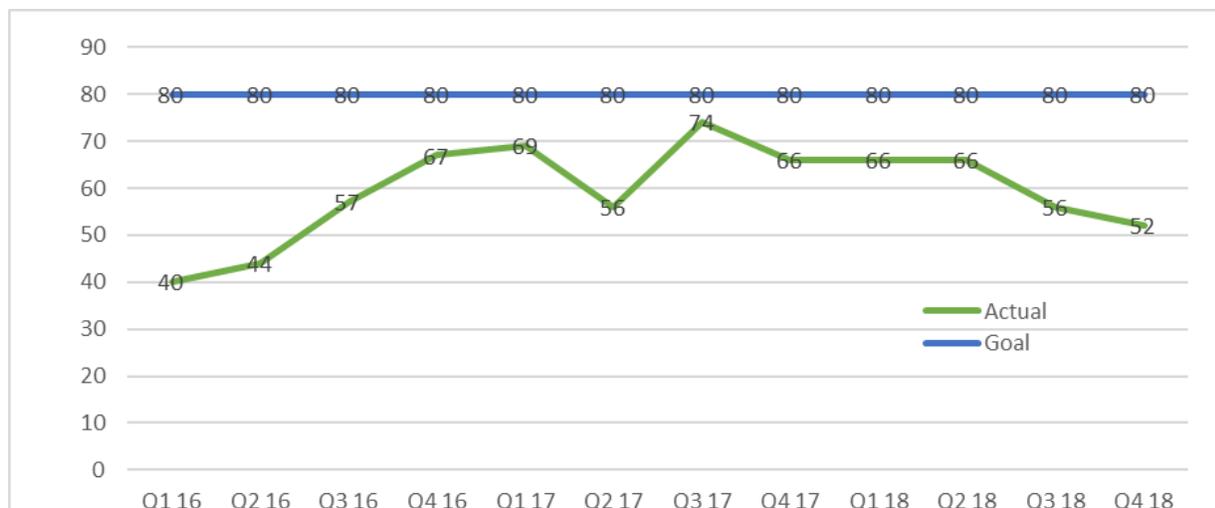
Data from retail food inspection reports showed that less than half of risk factor violations were being corrected onsite.

Project Goals:

1. Improve the quality of retail food inspections.
2. Increase the number of risk factor violations corrected onsite.
3. Provide tools for operators to strengthen AMC within their establishments.

AMC Components	FSIOs	Operators
Procedures - Establish standards, SOPs, specifications, inspection methods, etc.	Written inspection procedures and guidelines (<i>available as handout</i>)	Handout on immediate corrective actions (<i>available as handout</i>)
Training – Educate and communicate procedures to staff	Clarify expectations Annual in-service Include in training curriculum	Clarify expectations Article in newsletter
Monitoring – Assure ongoing quality control through record keeping and review	File audits, data reports and analysis	

Alignment of AMC Components with Improvement Strategies



Percent (%) of Risk Factor Violations Corrected Onsite

Business Name

Primary Business Address
Address Line 2
Address Line 3
Address Line 4

Phone: 555-555-5555
Fax: 555-555-5555
Email: someone@example.com

This would be a good place to insert a short paragraph about your organization. It might include the purpose of the organization, its mission, founding date, and a brief history. You could also include a brief list of the types of products, services, or programs your organization offers, the geographic area covered (for example, western U.S. or European markets), and a profile of the types of customers or members served.

It would also be useful to include a contact name for readers who want more information about the organization.



Organization

Business Tagline or Motto

WE'RE ON THE WEB!

EXAMPLE.COM

Back Page Story Headline

This story can fit 175-225 words.

If your newsletter is folded and mailed, this story will appear on the back. So, it's a good idea to make it



Caption describing picture or graphic.

easy to read at a glance.

A question and answer session is a good way to quickly capture the attention of readers.

You can either compile ques-

tions that you've received since the last edition or you can summarize some generic questions that are frequently asked about your organization.

A listing of names and titles of managers in your organization is a good way to give your newsletter a personal touch. If your organization is small, you may want to list the names of all employees.

If you have any prices of standard products or services, you can include a listing of those here. You may want to refer your readers to any other forms of communication that you've created for your organization.

You can also use this space to remind

readers to mark their calendars for a regular event, such as a breakfast meeting for vendors every third Tuesday of the month, or a biannual charity auction.

If space is available, this is a good place to insert a clip art image or some other graphic.